

Public employment services in Italy

ISFOL – Area Ricerche sui sistemi del
lavoro

Franco Deriu

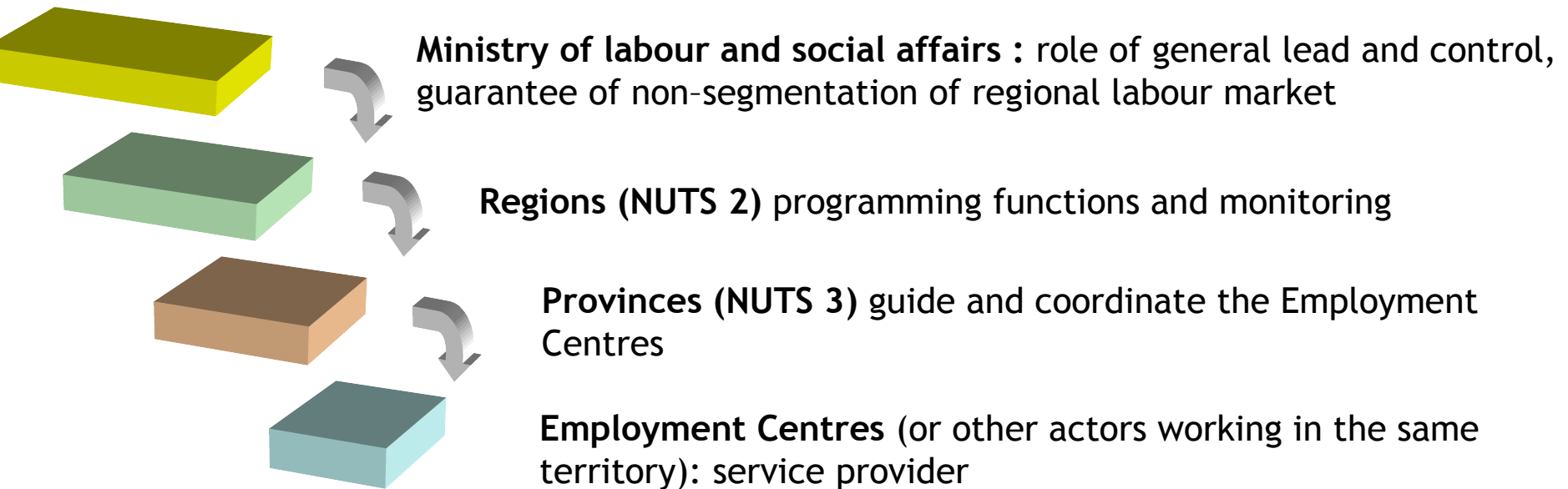
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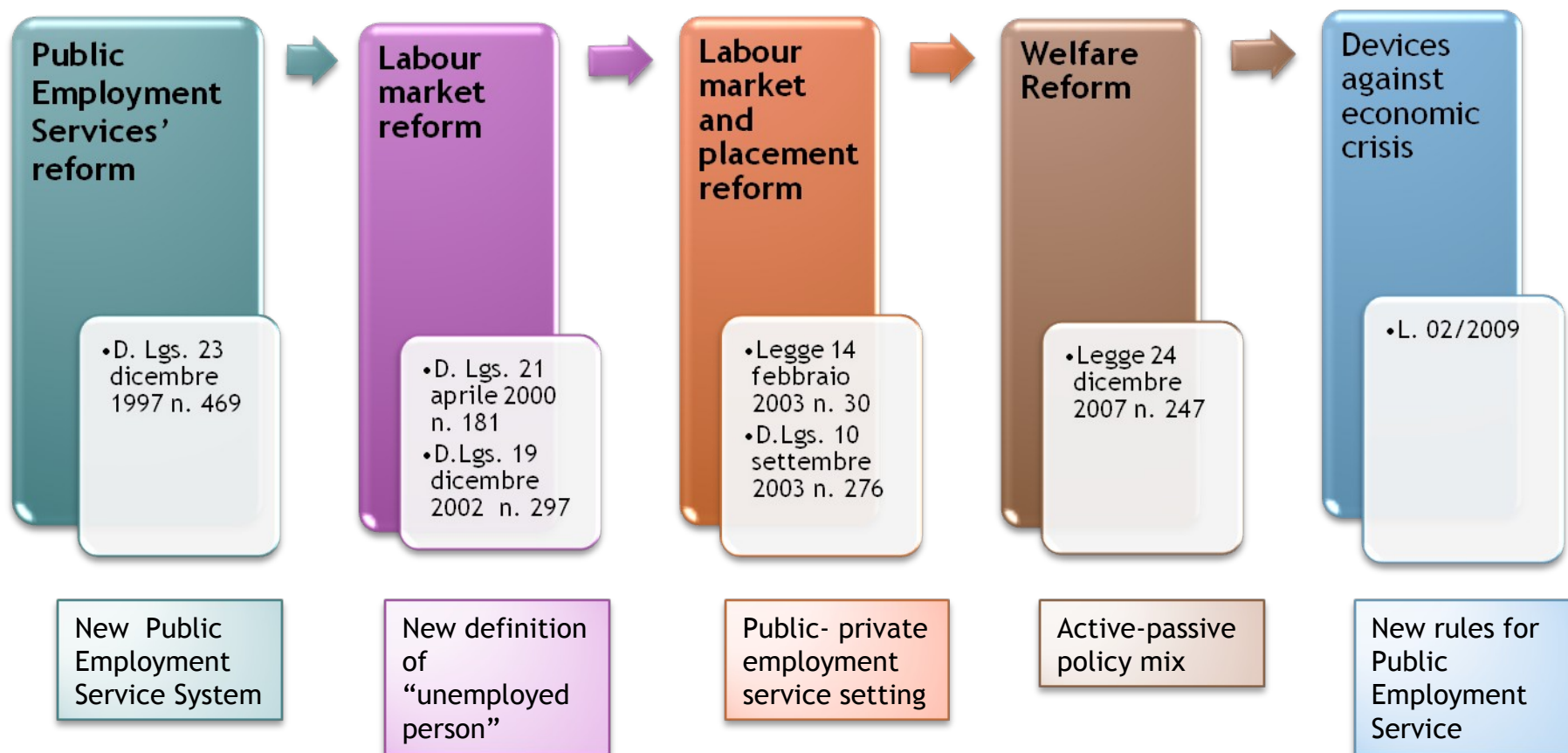
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THE EMPLOYMENT SYSTEM REFORM

- **“REGIONALIZED”** model
 - The Italian norm impose that every “Region” provides to the organization of its own employment system



Legal Framework “Evolution”



EMPLOYMENT SERVICES NETWORK

PUBLIC

**EMPLOYMENT
CENTRES**

PRIVATE

**EMPLOYMENT
AGENCIES**

587 Centri per l'impiego

(9989 workers)

19 regional offices

110 provincial offices

1267 "sportelli di orientamento"

759 LABOUR AGENCIES :

- 79 Temporary Work Agencies
- 12 Employment Agencies
- 620 Search and selection Agencies
- 48 Outplacement agencies

**OTHER
AUTHORIZED
ACTORS**

• PUBLIC OR PRIVATE UNIVERSITY

- MUNICIPALITIES
- CHAMBER OF COMMERCE
- HIGH SCHOOLS

• Job advisors Foundation

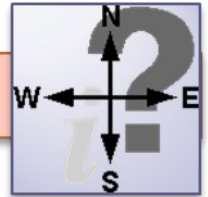
- Employers associations
- Employee associations

Services provided by PES

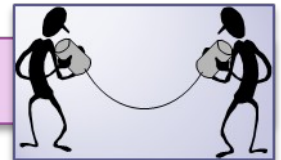
First information, vocational guidance



Information, advice



Labour Demand-supply matching

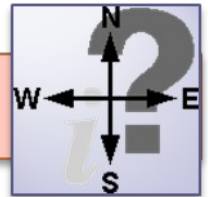


First information, vocational training



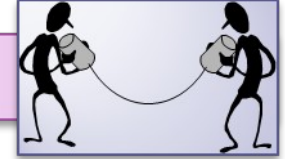
- First information about services provided, labour market opportunities and training
- Vocational training for professional choice or training route

Information, advice



- Information on services provided, labour market opportunities, contractual availabilities
- Legal advice

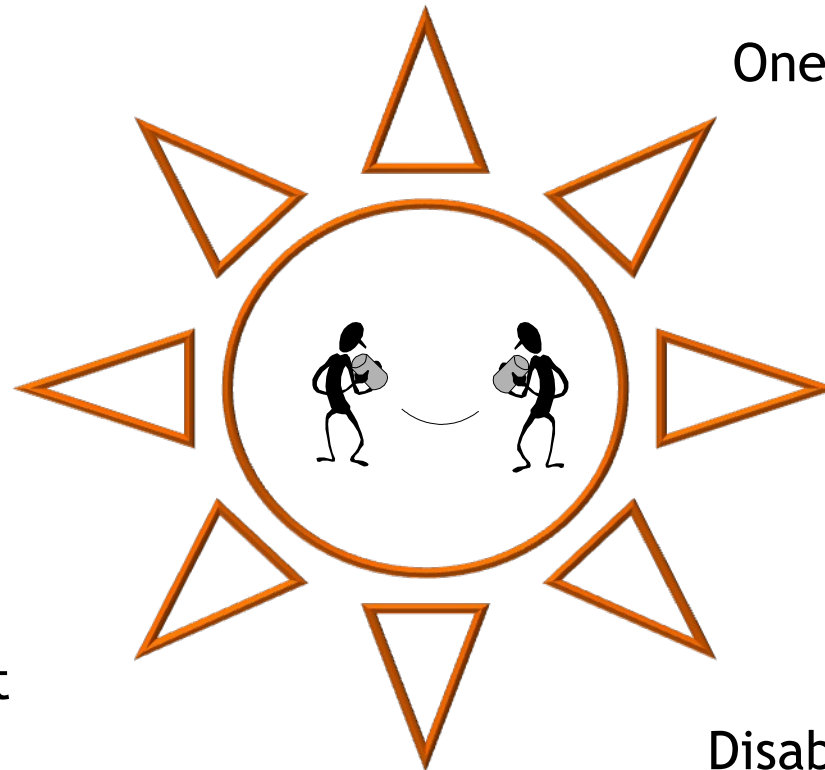
Labour Demand-Supply matching



selection

placement

One-stop-shop



Work
experience
program

selfemployment

Disabled people
placement

Eures

USERS

	Job seekers who visited a CPI once at least		(of them) Job seekers who visited a CPI during the last 2 years		(of them) Job seekers who visited a CPI during the last year	
	thousands	%	thousands	%	thousands	%
North west	291	64,9	213	73,3	188	64,6
North Est	168	61,5	134	79,8	115	68,4
Centre	280	58,5	215	77,0	186	66,5
South & Islands	997	52,9	714	71,6	635	63,7
Italy	1.736	56,3	1.276	73,5	1.124	64,7

Source: Isfol - PLUS, 2008

approximately 10,000 people, providing the services offered by PES, had a contact with more than a million and 1 hundred thousand users looking for a job during 2008 (even only for information request).

On average, for every PES employee, approximately 56,000 jobseekers have visited the structure in the last year.